



PRIVACY POLICY

Topcourt Social Privacy Policy
Effective Date: September 10, 2025

Topcourt Social (“we,” “our,” “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our website, services, and facilities.

- Information We Collect**
- Personal Information: Name, email, phone number, billing/shipping address, payment details.
 - Non-Personal Information: Browser type, device type, IP address, and site usage data.
 - Account & Booking Data: Information provided when booking courts, purchasing apparel, or signing up for events.

- How We Use Your Information**
- To process orders, bookings, and payments.
 - To communicate with you regarding services, promotions, and updates.
 - To improve our website, services, and customer experience.
 - To comply with legal obligations.
 - Sharing of Information
 - We do not sell your personal data. We may share information with:Trusted third-party vendors.
 - Legal authorities if required by law.

Data Security
We implement appropriate safeguards to protect your personal data. However, no online transmission is 100% secure.

Cookies
Our website uses cookies to improve functionality and user experience. You can disable cookies in your browser settings.

Your Rights
You may request access, correction, or deletion of your personal data by contacting us at info@topcourtsocial.com

Contact Us
If you have questions, email us at info@topcourtsocial.com

ACCESSIBILITY STATEMENT

Accessibility at Topcourt Social
Topcourt Social is committed to making our website and services accessible to everyone, including people with disabilities.

- Our Commitment**
- Our website follows international best practices (WCAG 2.1 guidelines) to ensure digital accessibility.
 - We continuously review and improve our digital content to enhance usability.
 - Our physical facilities, where applicable, are designed to be accessible to all visitors.

Assistance
If you experience any accessibility barriers on our website or at our venues, please contact us info@topcourtsocial.com

We welcome feedback and will make reasonable efforts to accommodate accessibility needs.

TERMS & CONDITIONS

Topcourt Social Terms & Conditions
Effective Date: September 10, 2025

By accessing or using our website (www.topcourtsocial.com), booking courts, purchasing products, or engaging with our services, you agree to the following Terms & Conditions:

Use of Services

- You must be at least 18 years old or have parental/guardian consent to use our services.
- You agree not to misuse our website or engage in fraudulent activity.

Bookings & Memberships

- Court bookings are subject to availability.
- Users must follow facility rules and staff instructions.
Misconduct may result in suspension of access without refund.

Products & Sales

- All apparel and merchandise are subject to availability.
- Prices may change without prior notice.

Intellectual Property

- All logos, designs, images, and content are owned by Topcourt Social.
- Unauthorized use, reproduction, or distribution is prohibited.

Limitation of Liability

Topcourt Social is not liable for:

- Personal injury or property damage arising from misuse of our facilities.
- Technical issues, delays, or errors on the website.
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Governing Law

These Terms shall be governed by the laws of India.

REFUND & RETURN POLICY

Refund & Return Policy

At Topcourt Social, we strive to provide high-quality experiences and products.

Court Bookings & Events

- Cancellations made at least 6 hours before the booking time are eligible for a full refund or rescheduling.
- Cancellations made less than 6 hours before the booking will not be eligible for a refund.

Merchandise (Apparel & Accessories)

- Returns accepted within 7 days of delivery if the product is unused, unworn, and in original packaging.
- Refunds will be issued to the original payment method after quality check.
- Shipping costs for returns are borne by the customer unless the product is defective/damaged.

Exceptions

- Final sale or discounted items are not eligible for return/refund.
- Customized products cannot be returned.
- How to Request a Refund/Return

Please contact us at info@topcourtsocial.com with your order details.